

Jan
2022

BUCKLEY SPACE FORCE INSIGHTS
NEWS & STORIES



RINGING IN THE NEW YEAR!

Our President's Message



Dear Hunt Military Communities Residents,
Happy New Year!

Hoping this finds you well after the holidays and ready for 2022. At Hunt Military Communities, this is a time for our teams to reflect on the past year and prepare for what

I know will be exciting changes coming for our residents. In 2022, HMC will strive to meet and exceed the needs of our residents by focusing on several key areas. Our main area of concern is your Resident Experience and the delivery of service by our team. Focus groups will be utilized at many communities so that we can better understand any perceived shortcomings and actively seek to improve our service to you. We are committed to the long-term health of our communities and by continuing to develop programs and services that benefit our residents, we hope to see our communities continue to flourish. Please stay tuned for updates on these, and other, programs. Again, Happy New Year and best wishes for a happy, healthy, and successful year!

All the best,

Brian Stann
Hunt Military Communities
President & Chief Executive Officer

A message from the Community Director

Hello Buckley Community!

I hope you and your families had a safe and happy holiday season. My team and I wish you all a happy and healthy New Year!

We had so much fun hosting the Hot Chocolate/Apple Cider bar last month and hope you enjoyed it as well! Thank you so much to the residents and families who made ornaments for our Buckley holiday tree! We kept all of your ornaments and will place them on this years tree as well!

As we head into 2022, my team and I continue to be committed to providing you all with the most positive living experience here at Buckley and providing 5-Star Service. As many of you know, the annual Tenant Satisfaction Survey ran from October 29th to December 17th. We had a goal of a 30% response rate and we are happy to announce that we exceeded that goal and closed the CEL with a 37.6% response rate! **THANK YOU** to all of you who completed the survey for us. Your feedback is so important, now more than ever so thank you. While we haven't received the results of the survey as of yet, we will be sure to send out communication on what our action plan is for what we see on the survey.

We are so excited to share 2022 with you and hope we see you at the many events that we plan to hold this year. Have any resident event ideas? Don't hesitate to share them with us!

As always, thank you for calling Buckley Family Housing home. We are so blessed to get to serve you all each day.



Insights & Events

Community Reminders

- * **Time to take down those holiday decorations!** A friendly reminder that holiday decorations must be removed within two weeks following the holiday.
- * **Holiday tree recycling**—Have a real tree that your trying to get rid of? We will be hosting a tree recycling day on **Monday Jan 10th**. Leave your tree on the curb and we will come by and grab it for you! We will also have a roll off dumpster located near the maintenance building if you wish to recycle it yourself.
****Only holiday trees please!****
- * **Snow removal**—A reminder that residents are only responsible for removing snow/ice from their driveway and entry walk way. We will remove snow from all sidewalks, streets and parking areas.
- * **Pet Reminder**—We would like to remind all residents that pets must be on a leash when outside. Please help us ensure we are keeping our pets and residents safe by having your pet on a leash when outside (unless within a fenced in yard). And don't forget to pick up after your pet!



Maintenance Corner:

Brr its cold outside!!

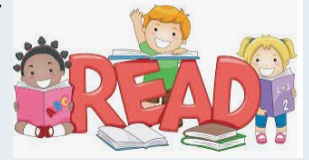
It's that time of year in Colorado for freezing temps during the day and at night. Don't let your home be at risk for frozen & burst pipes which can result in flooding and damage to your home and belongings! Take these steps to prevent frozen pipes!

- ⇒ **Disconnect outside hose from spigot**
- ⇒ **NEVER turn your heat off, set at minimum of 65 degrees**
- ⇒ **Let faucets drip**
- ⇒ **Keep garage door closed at night**



The BFH Book Donation Station Is Here!

We are so excited to announce that we have a Book Shelf located here in the office next to the gym. Residents can come by anytime to get a book or to donate one! No need to check the book out—its all yours! We have books for all ages! Happy reading!



Events/Contests

- * **Breakfast on the Go!** Swing by the morning of the 17th and grab a donut and coffee! ****while supplies last**
- * **Snow man contest!** Snow is bound to get here in January! Build a snowman after the first snowfall and send us a picture! The winner will get a \$25 gift card.
- * **Mitten/Winter coat drive!** Looking to donate any old coats or mittens? Bring them by the office all month long and we will donate them to the nearest shelter or church.




****Look for these details and more on our social media and your email! We will be sending more details and flyers regarding these events! If you do not receive our emails please contact us!****

HMC is now accepting online payment options only. Residents may utilize the following online payment services:
Hunt Resident App  • Hunt Resident Portal • WIPS Walk In Payment System

Benefits of Paying Online

- ✓ Eliminates the Need to Drop Off Payments
- ✓ Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the Hunt Resident App 



Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.