



BUCKLEY

HUNT MILITARY COMMUNITY

Buckley Family Housing

Utility 101 Brief

January 19, 2023

Purpose

- The purpose of this brief is to inform new & current residents of BFH about the utility program and what residents should expect with regard to the utilities.
- This brief will help ensure there is no confusion or misinformation being given to residents about the program.

Agenda

- Overview of the Utility Allowance (UA) program
 - 2023 UA rates
- Solar Project
 - Energy Bill Reduction Program
- Utility Data
- Utility Billing Process
 - Transition to YES Energy from Minol
 - Sample bill
 - How to pay your bill
- High usage concerns?
 - Tips & Tools to conserve energy
- Q&A

Air Force Utility Allowance (UA) Program

Air Force Utility Allowance (UA) Program

- Basic Allowance for Housing (BAH) includes two components: one for RENT and one for a PORTION OF UTILITIES.
- Department of Defense (DoD) Policy on the Utility Allowance is to:
 - Encourage conservation by making military housing residents responsible for their energy consumption.
 - Reward Service members who conserve utilities to keep the difference between the cost of their consumption and the UA credit amount.
 - Supports Air Force Energy Flight Plan Goals to encourage smart energy use and encourage Airmen to practice energy efficient habits in their daily lives to help assure mission readiness.

How is the UA calculated?

- Calculated **ANNUALLY**, and the adjusted amount goes into effect each **FEBRUARY**.
- *How is the allowance calculated?*
 - Similar or same floor plans are grouped together.
 - **5 year** historic usage for occupied homes is used to determine the average usage per floor plan type.
 - Partial occupancy and vacant periods are not included.
 - Average usage is multiplied by the most current 12 months average Xcel Energy rate.
 - Provider base charges and meter fees are included.
 - The total is the annual utility allowance amount.
 - Hunt collects monthly BAH less UA.
 - Residents retain the UA, and pay full electric/gas costs.

Like-Type Groups (LTG's)

- Similar or same floor plans are grouped together, called Like-Type-Groups.
- How are LTG's determined?
 - AGE of home
 - SIZE of home (Square Ft. and number of bedrooms)
 - Floor plan such as *single story, two story, etc.*
 - Heating/cooling equipment
 - Renovation status of home
- The groups are determined and reviewed/approved by the Military Housing Office and AFCEC.

How is the UA credited?

The Entitlements section of your LES will show the full amount of your BAH entitlement. The Allotments section will show how much is being used for Rent. The difference between the two amounts is the amount of your UA.

Example:

Full BAH Entitlement \$2,028
Amount Collected for Rent -\$1,874
Utility Allowance \$154

In the example above, an extra \$154 (7.6% of BAH) is left in your pay to be used toward the monthly utility bill.

Sample Active Duty LES

DEFENSE FINANCE AND ACCOUNTING SERVICE MILITARY LEAVE AND EARNINGS STATEMENT											
ID	GRADE (Last Prev. SER)	SIC	SEC	TO	GRADE	PAY DATE	YRS SVC	RTS	BEACH	ADDITION	PERIOD COVERED
ENTITLEMENTS				DEDUCTIONS				ALLOTMENTS			
Type	Amount	Type	Amount	Type	Amount	Type	Amount	SUMMARY			
A	BASE PAY	5462.20	FEDERAL TAXES	719.32	COAR FED CAMPAIGN	706.47	60				
B	BAH	144.88	FECA-SOC SECURITY	111.81		34.10	56				
C	BAH	3477.01	FECA-ABROAD	34.80		18.00	00				
D	BARBER SHOP PAY	110.00		0		0	00				
E	STEP	100.00		0		0	00				
F	SOA	100.00		0		0	00				
G	MEAL MEALS	104.40		0		0	00				
H											
I											
J											
K											
L											
M											
N											
O											
TOTAL							2010.28				
LEAVE											
PLCA											
WAGE											
PERS											
DENTAL											
THREAT											
PLAN (SR)											
REMARKS											

Full BAH Entitlement
Appears Here

Rent Allotment
Amount Appears Here

What is covered by the UA?

- BAH includes amounts to help cover your costs of housing, including rent and a portion of utilities (electric, gas, water, sewer).

The Utility Allowance is the amount determined as necessary to cover AVERAGE or “normal” electric and natural gas utility costs.

- If you consume **LESS** energy than your UA -- you will pocket the savings.
- If you consume **MORE** than your UA -- you will pay out of pocket for the difference.

2023 UA Rates

- The approved rates for 2023 are as follows and took effect February 2023.

Buckley - Utility Allowance															
Unit Detail			2022 UA			2023 Utility Allowance									
New Unit Type (As Agreed)	Sq Feet	Total Units	2022 Utility Allowance	2022 Monthly UA	2022 Annual UA	Gas Average Usage	Gas Charge	Gas rounded	Electric Average Usage	Electric Charge	EL rounded	Gas & EL	Monthly UA for Grp	Annual UA for Grp	Annual % Change
ADA3	1,663	16	\$ 182.00	\$ 2,912	\$ 34,944.00	83	\$ 84.16	\$ 84.00	827	\$114.57	\$ 115.00	\$ 199.00	\$ 3,184	\$ 38,208.00	9%
D1	1,989	2	\$ 185.00	\$ 370	\$ 4,440.00	65	\$ 66.50	\$ 66.00	830	\$114.98	\$ 115.00	\$ 181.00	\$ 362	\$ 4,344.00	-2%
C1	1,663	92	\$ 170.00	\$ 15,640	\$187,680.00	61	\$ 62.26	\$ 62.00	789	\$109.38	\$ 109.00	\$ 171.00	\$ 15,732	\$188,784.00	1%
C2	1,663	92	\$ 176.00	\$ 16,192	\$194,304.00	71	\$ 72.14	\$ 72.00	765	\$106.00	\$ 106.00	\$ 178.00	\$ 16,376	\$196,512.00	1%
C3	1,663	41	\$ 178.00	\$ 7,298	\$ 87,576.00	83	\$ 84.43	\$ 84.00	807	\$111.92	\$ 112.00	\$ 196.00	\$ 8,036	\$ 96,432.00	10%
C4	1,989	16	\$ 196.00	\$ 3,136	\$ 37,632.00	96	\$ 98.01	\$ 98.00	801	\$111.07	\$ 111.00	\$ 209.00	\$ 3,344	\$ 40,128.00	7%
C5	1,663	25	\$ 179.00	\$ 4,475	\$ 53,700.00	76	\$ 77.57	\$ 78.00	748	\$103.61	\$ 104.00	\$ 182.00	\$ 4,550	\$ 54,600.00	2%
D1	1,989	4	\$ 185.00	\$ 740	\$ 8,880.00	65	\$ 66.50	\$ 66.00	830	\$114.98	\$ 115.00	\$ 181.00	\$ 724	\$ 8,688.00	-2%
D1	1,989	4	\$ 185.00	\$ 740	\$ 8,880.00	65	\$ 66.50	\$ 66.00	830	\$114.98	\$ 115.00	\$ 181.00	\$ 724	\$ 8,688.00	-2%
D3	1,989	12	\$ 191.00	\$ 2,292	\$ 27,504.00	79	\$ 80.17	\$ 80.00	995	\$137.89	\$ 138.00	\$ 218.00	\$ 2,616	\$ 31,392.00	14%
D5	1,989	10	\$ 193.00	\$ 1,930	\$ 23,160.00	74	\$ 75.70	\$ 76.00	1,015	\$140.62	\$ 141.00	\$ 217.00	\$ 2,170	\$ 26,040.00	12%
SF3A	1,989	12	\$ 188.00	\$ 2,256	\$ 27,072.00	91	\$ 93.01	\$ 93.00	784	\$108.70	\$ 109.00	\$ 202.00	\$ 2,424	\$ 29,088.00	7%
SF3B	2,060	3	\$ 188.00	\$ 564	\$ 6,768.00	110	\$ 112.27	\$ 112.00	812	\$112.58	\$ 113.00	\$ 225.00	\$ 675	\$ 8,100.00	20%
SF3C	2,188	1	\$ 201.00	\$ 201	\$ 2,412.00	97	\$ 98.95	\$ 99.00	863	\$119.58	\$ 120.00	\$ 219.00	\$ 219	\$ 2,628.00	9%
SF3D	2,188	4	\$ 198.00	\$ 792	\$ 9,504.00	106	\$ 107.64	\$ 108.00	863	\$119.58	\$ 120.00	\$ 228.00	\$ 912	\$ 10,944.00	15%
SF4A	2,193	12	\$ 212.00	\$ 2,544	\$ 30,528.00	103	\$ 104.78	\$ 105.00	868	\$120.30	\$ 120.00	\$ 225.00	\$ 2,700	\$ 32,400.00	6%
SF4B	2,413	2	\$ 225.00	\$ 450	\$ 5,400.00	132	\$ 133.98	\$ 134.00	955	\$132.37	\$ 132.00	\$ 266.00	\$ 532	\$ 6,384.00	18%
SF4C	2,461	2	\$ 238.00	\$ 476	\$ 5,712.00	123	\$ 125.40	\$ 125.00	974	\$135.00	\$ 135.00	\$ 260.00	\$ 520	\$ 6,240.00	9%
SF4D	2,570	2	\$ 247.00	\$ 494	\$ 5,928.00	147	\$ 149.02	\$ 149.00	1,017	\$140.98	\$ 141.00	\$ 290.00	\$ 580	\$ 6,960.00	17%
SF4E	2,800	1	\$ 234.00	\$ 234	\$ 2,808.00	143	\$ 145.00	\$ 145.00	1,108	\$153.60	\$ 154.00	\$ 299.00	\$ 299	\$ 3,588.00	28%
Total		353	\$ 181.00	\$63,736.00	\$ 764,832.00	76	\$ 77.24	\$ 78.00	807	\$ 111.81	\$ 112.00	\$ 189.00	\$ 66,679.00	\$ 800,148.00	4.6%

Solar Project

Solar Project

Solar Overview:

- **Long-term** sustainable energy project to help reduce our carbon footprint and lessen our usage of foreign fuels.
- The project was approved by the Department of the Air Force and is consistent with the DoD's energy conservation initiatives to reduce dependence on fossil fuels.
- Benefits from PV need to be shared across the community vs individual homes

Does the solar PV system offset my electric usage/electric bill?

- It could offset the home's electricity purchased by Buckley Family Housing from Xcel Energy. However, the offset does not impact individual household electric costs. The household is still charged for all metered usage consumed during the period.
- The solar project is intended to source a large portion of its power from renewable energy in order to meet sustainment goals and help make our community as environmentally sound as possible.

*****Xcel & Buckley Solar LLC receives meter reads electronically. Meters are not physically read each month****

Solar Project — Credits & Benefits

- Savings have already funded Energy Bill Reduction Project
- Future Sustainment Projects include:
 - Updated insulation in homes
 - Window updates and replacements
 - Property painting
 - Mechanical system updates
 - Roofing Projects
 - Playground and other common area amenity updates
 - Kitchen and bath updates
 - Roads and sidewalks
 - Grounds and landscaping

Energy Bill Reduction Project

Looking at data from April to September the consumption for both gas and electric has gone down.

Electric: Has been climbing in the last 5 years - 1.72M kWh to 1.94M kWh. For the same time period in 2022 it is down to pre 2018 levels (1.78M kWh). This is a 154,722 kWh or 8% reduction. That consumption equates to about \$20K savings using an average rate for 7 months or \$34K annually.

Gas: Has been climbing in the last 5 years - 72,032 CCF to 80,107 CCF. For the same time period in 2022 it is down to pre 2017 levels (65,371 CCF). This is a 14,737 CCF or 18% reduction. That consumption equates to about \$25K savings using an average rate for 7 months or \$43K annually.

Total savings is \$45K to date and \$77K annually. The higher rates at the time contribute to that savings and potentially some of the reduction considering residents may be conserving to save on their bills because of the higher rates.

Total Household savings may be \$200/yr.

Utility Data

Utility Data – Buckley Year over Year

	EOY	EOY	EOY	EOY	EOY	
	Dec 2018	Dec 2019	Dec 2020	Dec 2021	Dec 2022	5-Yr Average
<i>Analaysis related to Residents</i>						
UA Credit	\$ 590,423	\$ 641,419	\$ 668,292	\$ 689,820	\$ 757,966	\$ 669,584
Resident Paid	\$ 585,163	\$ 622,310	\$ 548,701	\$ 644,907	\$ 865,717	\$ 653,360
Resident Benefit(Costs)	\$ 5,260	\$ 19,109	\$ 119,591	\$ 44,913	\$ (107,751)	\$ 16,224

- You can see on average that residents have benefited over the past five years from the utility program.
- The 2022 deficit is due to the billing catch up that occurred during the year.

Utility Data – Buckley vs local economy

Average UA Amount 2021 vs 2022:

2021: \$181

2022: \$212

% Change: +17.1%

Average gas/electric bill in Aurora:

2021: \$125

2022: \$225

% Change: +80%

Rate History from 2021/2022:

ELECTRIC

<u>2021</u>	<u>2022</u>
\$ 0.199086	\$ 0.162088
\$ 0.117805	\$ 0.160231
\$ 0.113205	\$ 0.158055
\$ 0.113320	\$ 0.162920
\$ 0.118269	\$ 0.147253
\$ 0.132124	\$ 0.146649
\$ 0.133433	\$ 0.146649
\$ 0.134291	\$ 0.142279
\$ 0.125799	\$ 0.141336
\$ 0.115412	\$ 0.141842
\$ 0.114767	\$ 0.138937
\$ 0.114617	\$ 0.134403

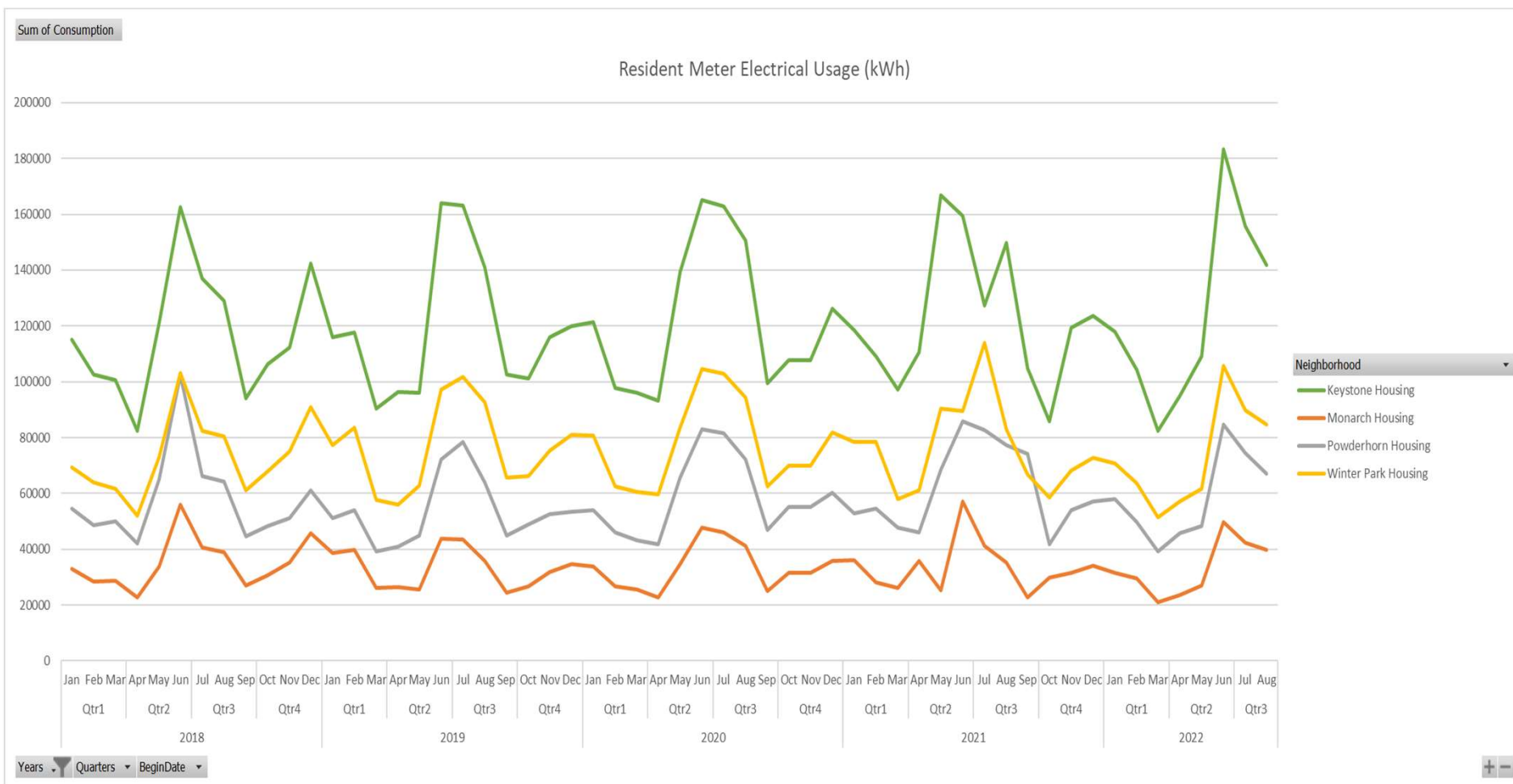
GAS

<u>2021</u>	<u>2022</u>
\$ 0.566325	\$ 1.915163
\$ 0.621600	\$ 1.892185
\$ 0.639090	\$ 1.638810
\$ 0.741817	\$ 1.345749
\$ 1.144448	\$ 1.318609
\$ 1.051395	\$ 0.833017
\$ 1.444360	\$ 0.833017
\$ 1.277206	\$ 0.773494
\$ 1.048823	\$ 0.794246
\$ 0.850720	\$ 0.880599
\$ 0.580368	\$ 1.239122
\$ 0.598485	\$ 1.133451

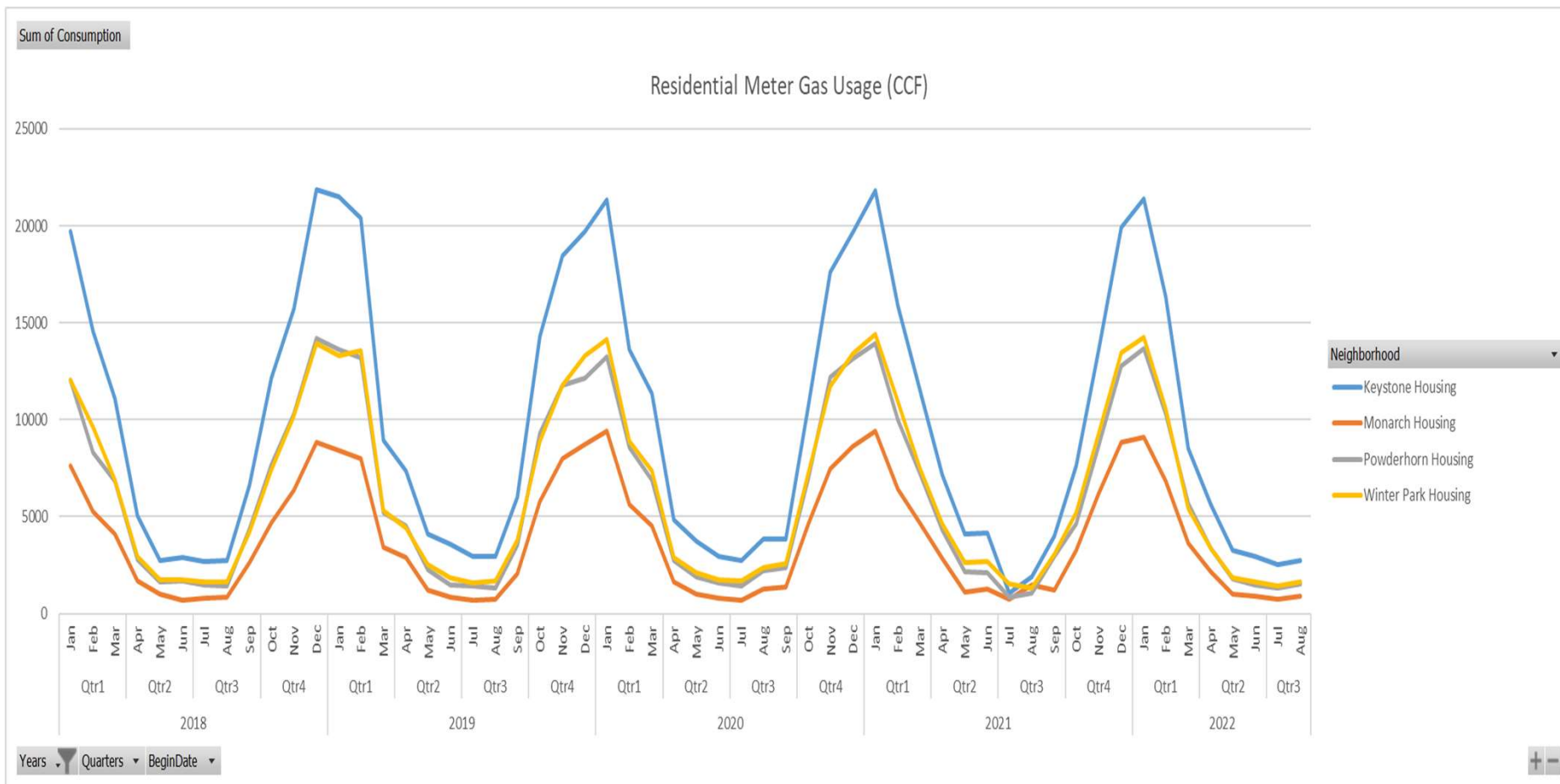
AVERAGE	\$ 0.127677	\$ 0.148554	AVERAGE	\$ 0.880386	\$ 1.216455
% Change		16.35%	% Change		38.17%

****Difference in average utility rates in 2022 = 40% increase**

Historical Electric Meter Data



Historical Gas Meter Data



Utility Billing Process

Key Players in Utility Billing Process

- Xcel Energy

- Xcel Energy is the Public Utility Provider servicing the Denver area and surrounding communities.

- Xcel Energy's Role in the Utility Billing Process:

- Delivers electric and gas service to homes and common areas.
- Owns/maintains the electric and gas meters.
- Establishes electric and gas rates.
- Reports metered usage and monthly charges on the monthly billing statements delivered to Hunt.
- Administers solar net metering program in accordance with Colorado state requirements.

- Solar Provider

- Buckley Solar LLC is the owner/operator of the Buckley Family Housing PV solar system.
- Buckley Solar LLC's Role in the Utility Billing Process:
 - Owns/maintains the PV solar equipment.
 - Report monthly meter solar generation information to Hunt.

- *****Xcel sets gas/electric rates***

- YES Energy

- YES Energy is the 3rd Party Utility Billing Provider hired by Hunt to administer the Air Force Utility Allowance Program.

- YES Energy's Role in Utility Billing Process:

- YES will email a bill for utility usage as received from provider/solar/etc.
- Resident will pay their utilities charges directly via the Hunt Resident App.
- The monthly utility allowance credit is received by the resident to pay their utility expense.
- No mark ups or fees added.

Transition to YES Energy from Minol

- **Previous Minol balances:** If you had any balance owing on your Minol account as of Dec 27th that balance has since been transferred to the new YES Energy system and will now reflect on your Hunt ledger.
- **Repayment Agreements:** Any residents who signed a Repayment Agreement for their Minol balance--your next payment is due on Jan 15th on the Hunt app. ***If you did not make your Dec 15th payment we will be contacting you directly***

ALL YES ENERGY PAYMENTS/REPAYMENT AGREEMENT PAYMENTS MUST NOW BE MADE ON THE HUNT RESIDENT APP** See below instructions on how to register for the Hunt app. If you need assistance please contact our office & we are happy to assist you.

- **Auto payments:** If you had auto-pay set up for your Minol account you will need to cancel that and set up auto-pay for your YES Energy account.
- **Statements:** All YES Energy statements will now be emailed to the email that we have on file. YES statements may also be viewed as an attachment on the Hunt Resident web portal.
****If you do not receive your statement via email please contact our office so we may update your email address***
- **Your Hunt Ledger: ACTIVE DUTY-** Please be advised that your account will always have a balance owing. This is because of how you get paid. We charge rent on the 1st of the month and collect BAH on the 1st of the month (for the previous month). Because of this, you will always have a balance owing. Now that your YES bill will reflect on your Hunt ledger, you will need to make sure you make a one-time payment only for the amount owed on your YES bill (or you can set up auto-pay). DO NOT PAY YOUR MONTHLY BAH MANUALLY.
 - *OET residents will still need to pay both rent and their YES bill manually each month*

Transition to YES Energy from Minol

YARDI ENERGY SERVICES

UTILITY BILLING TRANSITION TO YES



Transfer of Minol Account Balance

Any prior balance on your account with Minol will transfer over to YES and will be included on your first YES statement. Transition will begin December 2022.



Online Resident Portal - New Designs & Features!

You will have access to view your consumption, billing information, and numerous conservation tips and account management tools including the ability to sign up for auto payment and electronic billing statements.



Account Payments

YES offers a variety of convenient payment options including payment by phone, check, and online as well as automatic payments.

- Automatic Payments - If you previously set up automatic/recurring payments within the Minol resident portal, or through your personal bank account, it is important to note that your prior payment history will not transfer.
We apologize for any inconvenience this may cause.
- You will continue to make payments on your Minol account through the December 2022 due date listed on your November 2022 billing statement. After the December due date, Minol will no longer accept payments on your utility account, and you will now need to make payment arrangements through YES.

IMPORTANT: you will be required to take action to cancel the current scheduled payments with Minol or through your personal bank bill pay service, and re-establish the payments under YES beginning with the December 2022 payment period. Please review your automatic transfers currently set up in your Minol resident portal.



Statements and Notices - New and Improved!

The new and improved monthly statements will now be easier to read and understand. Statements will continue to be mailed to your home each month and will also be available electronically in your YES online web portal.



Customer Assistance - Available Now!

Contact the YES Customer Service Center for help managing your utility account. We have a dedicated group of employees standing by to help you with any questions you have regarding this transition or your utility account.

You can reach this team by phone at **1-888-363-0493** from **7 AM - 10 PM CST**.

Hunt Resident App New User Instructions

TO REGISTER

Step 1 - Download the Hunt Resident App 



Step 2 - Tap the Sign Up Option to Register.

Step 3 - Enter **Buckley Family Housing** in the search bar then tap search. Tap **Buckley Family Housing**

Step 4 - Enter the **email address** that is on file with the leasing office. Tap **Next**.

Step 5 - Complete **Account Info** section. Tap **Next**.

Note: Password must be a minimum of 10 characters long and contain the following: one lowercase letter, once uppercase letter, one number, and one symbol.

Step 6 - Tap one of the two options to begin the verification process. **Send Verification Code Via SMS** or **I want To Manually Enter My Info**.

Step 7 - Complete the **Personal Info** section. **Slide right** to agree to the Terms & Conditions. Tap **Register**.

Note: Registration code was provided to you upon move-in. Please contact the office if you do not have your registration code.

Step 8 - Tap **DONE** to complete the registration process.

Step 9 - Visit the email used to register to complete your registration.

Step 10 - Click the link in your email to activate your account.

Step 11 - Enter User Login and Password.

Step 12 - Click **Authenticate User** Button.

Sample Bill

UNDERSTANDING YOUR BILL

UTILITY BILLING TRANSITION TO YES



STATEMENT FRONT

YES ENERGY MANAGEMENT

John Smith
123 Main Street
Aurora, CO 80017

Customer Service: (555) 555-5555

EXAMPLE PROPERTY

Resident ID: 11/18/0022
Statement Date: 11/18/2022
Due Date: 12/09/2022
Amount Due: \$93.40
Amount Enclosed: \$

The top portion of the statement shows your payment details

Legend stating the amount to pay and due date.

The left hand side contains:

- Customer service contact details.
- Portal website address.
- Community name.
- Resident ID and portal registration code.

The main body lists:

- Meter information.
- Utilities invoiced.
- Dollar charges.
- Rate information.

ACCOUNT DETAIL

Resident Name: John Smith
Resident ID: 11/18/0022

Utility Type	Previous Reading	Current Reading	Your Usage	Rate Multiplier	Rate \$	Your Usage Amount
Best	90,250.00	89,254.00	37.00	1.8000	1.7292100	\$63.88
Gas	10,041.00	10,037.00	40.00	1.8000	0.6572100	\$26.31

Previous Balance: \$0.00

Utility Charges:

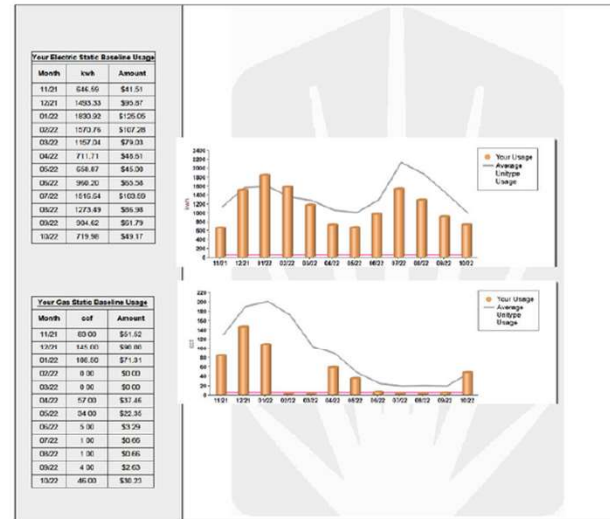
- Elec1: \$63.88
- Gas1: \$26.31
- Admin Fee: 4.80

Payments: \$0.00

Amount Due: \$93.40

STATEMENT BACK (graph and usage table in detail)

**Rates listed include all applicable charges, fees, and rate discounts as determined by the local utility provider. If your usage is indicated as *EST, your actual usage could not be obtained and your usage has been estimated and adjusted to fall within the buffer of your LTG for this billing period.



Your first YES billing statement will not show your 12-month consumption history. This will fill-in with each monthly billing statement you receive from YES.

12 months of your usage profile table:

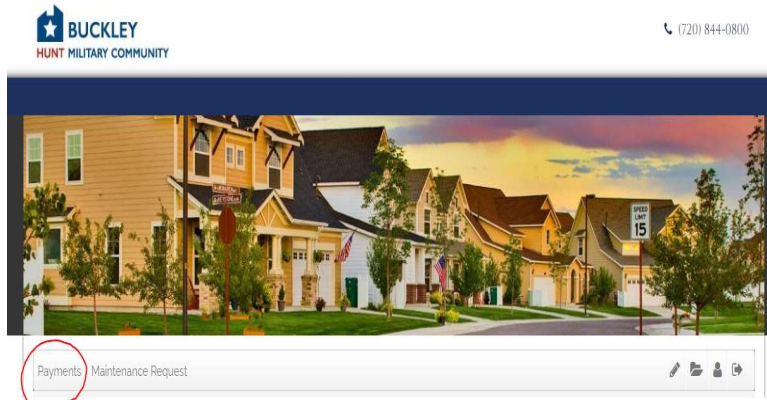
- Utility Consumption
- Dollar Charges

12 month graph:

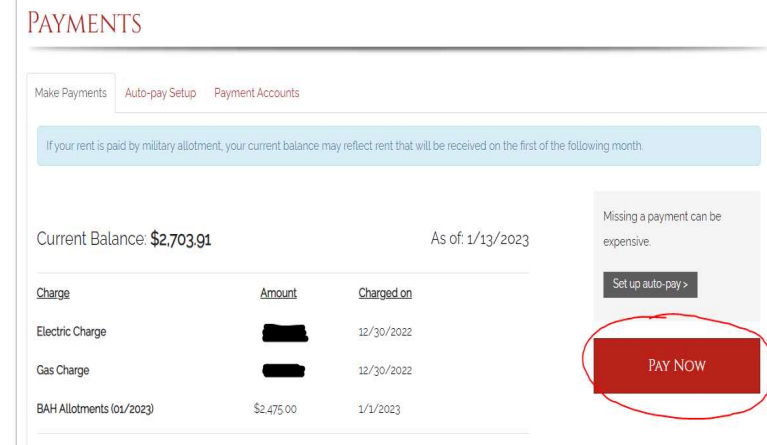
- Residence Consumption
- Comparison to Similar Home Ave.

How to pay your YES Bill

- Log into the resident portal
- Click on the Payments tab



- Click on the 'Pay Now' button



- You will then be able to make a one time payment. ****Be sure to make sure the payment amount is \$0.00 on the BAH line item****

ONE-TIME PAYMENT

Payment Options » Payment Details » Review Payment » Confirmation

A SERVICE FEE WILL BE CHARGED AT THE TIME OF PAYMENT FOR DEBIT CARD AND CREDIT CARD TRANSACTIONS. THE PROPERTY MANAGEMENT COMPANY DOES NOT RECEIVE ANY PORTION OF THIS FEE. SERVICE FEE IS NON-REFUNDABLE.

ADD BANK ACCOUNT

ADD CREDIT CARD

ADD DEBIT CARD

Description	Total Amount	Paid	Unpaid	Payment Amount
Electric Charge	\$111.04	\$0.00	\$111.04	111.04
Gas Charge	\$117.87	\$0.00	\$117.87	117.87
BAH Allotments (01/2023)	\$2,475.00	\$0.00	\$2,475.00	0.00
			Total	\$228.91

Sample Bill Example (No Solar)

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 304012581
INVOICE NUMBER: 089024601

METER READING INFORMATION			
METER 44013370			
Read Dates: 01/25/21 - 02/23/21 (29 Days)			
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	4700 Actual	4041 Actual	659 kWh

ELECTRICITY CHARGES			
RATE: R Residential General			
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Service & Facility			\$5.47
Non-Summer	659 kWh	\$0.054010	\$35.99
Trans Cost Adj	659 kWh	\$0.001080	\$0.71
Elec Commodity Adj	659 kWh	\$0.030970	\$20.41
Demand Side Mgmt Cost	659 kWh	\$0.001930	\$1.27
Purch Cap Cost Adj	659 kWh	\$0.004150	\$2.73
CAC/IA	659 kWh	-\$0.000090	-\$0.06 CR
GRSA E	659 kWh	\$0.008760	\$5.77
Renew. Energy Std Adj			\$0.72
Colo Energy Plan Adj			\$0.72
Subtotal			\$73.73
Franchise Fee		3.00%	\$2.21
Sales Tax			\$2.85
Total			\$78.79

SERVICE ADDRESS: [REDACTED]
NEXT READ DATE: [REDACTED]

NATURAL GAS SERVICE DETAILS

PREMISES NUMBER: 304012581
INVOICE NUMBER: 0442910706

METER READING INFORMATION			
METER 2009376			
Read Dates: 01/25/21 - 02/23/21 (29 Days)			
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	723 Actual	612 Actual	111 ccf

NATURAL GAS ADJUSTMENTS			
DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Therm Multiplier	111 ccf	x 0.877120	97 therms

NATURAL GAS CHARGES			
RATE: RG Residential			
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Service & Facility			\$12.21
Usage Charge	97 therms	\$0.132680	\$12.87
Interstate Pipeline	97 therms	\$0.063200	\$6.13
Natural Gas 1 Qtr	97 therms	\$0.247500	\$24.01
DSMCA			\$1.31
Pipe Sys Int Adj	97 therms	\$0.051680	\$5.01
Subtotal			\$61.54
Franchise Fee		3.00%	\$1.85
Sales Tax			\$2.38
Total			\$65.77

Premises Total **\$144.56**



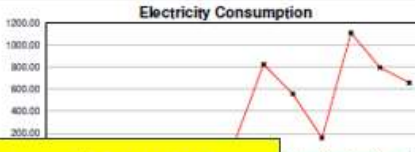
Electricity & Gas Statement

Your New Statement

Last Month	Previous Balance	\$198.35
	Payments	-\$198.35
Previous Balance Forward		\$0.00
This Month -Billing Date 05/01/2021	Current Charges	\$144.56
	Adjustments & Fees	\$0.00
Charges This Month		\$144.56

New Balance \$144.56

Account Number: [REDACTED]
Customer Name: [REDACTED]
Neighborhood: BUCKLEY FAMILY HOUSING, LLC-
Service Addr: [REDACTED]



Utility Cost = \$144.56
UA Received = \$177.00
SAVINGS (\$32.44)



MESSAGES:
This statement reflects usage and charges reported by Xcel Energy

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ELECTRICITY Service From 1/25/21 to 2/23/21 <i>Current Charges</i>			
Charge Description	Billable Usage	Rate	Amount
Electricity Per kWh	659.00	0.119560	\$78.79
Total ELECTRICITY charges			\$78.79

GAS Service From 1/25/21 to 2/23/21			
Charge Description	Billable Usage	Rate	Amount
Gas	111.00	0.592523	\$65.77
Total GAS charges			\$65.77

Other Transactions posted this period		Amount
Total Adjustments, Taxes & fees		

Charges This Month **\$144.56**

Meter Read Detail						
Electricity Service From 1/25/21 to 2/23/21						
MeterID	BeginRead	EndRead	Usage			Last Year
			This Month	Last Month	Last	
12544431937000	46,941.00	47,600.00	659.00	796.00		
Total Usage			659.00	796.00		

Gas Service From 1/25/21 to 2/23/21						
MeterID	BeginRead	EndRead	Usage			Last Year
			This Month	Last Month	Last	
1254209578500	612.00	723.00	111.00	65.00		
Total Usage			111.00	65.00		

Sample Bill Example (w/Solar)

#	Unit #	PRE Direction	Street	Unit	Account Number	Premise Number	Meter Number	Cycle Begin Date	Cycle End Date	Current Read	Previous Read	kWh Generated
41	17161	E	POWDERHORN	A	13327116	304959453	111285437	12/22/20	1/25/21	1450	71	1379

Site Name	State	City	Highest Alert Impair	kWh	Revenue	Start	Start (kWh)	End	End (kWh)	Energy (kWh)
17161 E POWDERHORN PL	Colorado	Aurora	0	1371.5		01/24/2021	1425.3	02/23/2021	2796.8	1371.5

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 30407340
 INVOICE NUMBER: 008627884

METER READING INFORMATION

DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	150 Actual	713 Actual	560 kWh
Net Delivered by Xcel	0 Actual	0 Actual	0 kWh
Net Generated by Customer	560 Actual	0 Actual	560 kWh

ELECTRICITY CHARGES

DESCRIPTION	USAGE UNITS	RATE	CHARGE
Service & Facility			\$5.47
Excess Energy Cr	560 kWh	-\$0.054610	-\$30.59 CR
Non-Summer	0 kWh	\$0.054610	\$0.00
Trans Cost Adj	0 kWh	\$0.001080	\$0.00
Elec Commodity Adj	0 kWh	\$0.030970	\$0.00
Demand Side Mgmt Cost	0 kWh	\$0.001930	\$0.00
Purch Cap Cost Adj	0 kWh	\$0.004150	\$0.00
CACJA	0 kWh	-\$0.000090	\$0.00
ElecCommodityAdjCr	560 kWh	-\$0.030970	-\$17.34 CR
Trans Cost Adj Cr	560 kWh	-\$0.001080	-\$0.60 CR
Purch Cap Cost Adj Cr	560 kWh	-\$0.004150	-\$2.32 CR
Demand Side MgmtCostCr	560 kWh	-\$0.001930	-\$1.08 CR
CACJA Cr	560 kWh	\$0.000090	\$0.05
GRSA E	560 kWh	-\$0.008768	-\$4.91 CR
Renew. Energy Std Adj			-\$0.52 CR
Colo Energy Plan Adj			-\$0.52 CR

Electric Usage Calculation:

Solar Begin Read (1/25/21)	1450.0 kWh
Solar End Read (2/23/21)	2796.8 kWh
<hr/>	
Total Solar Generated	1346.8 kWh
Less Solar Return to Grid	(560 kWh)
<hr/>	
Total House Usage	786.8 kWh

Multiplied by Avg Rate for Community:
 \$0.118578/kWh

Total Electric Charge: \$93.32

Sample Bill Example (w/Solar) con't

ELECTRICITY SERVICE DETAILS			
PREMISES NUMBER:	304047340		
INVOICE NUMBER:	068C23994		
METER READING INFORMATION			
METER STRINGS			
Read Dates: 01/25/21 - 02/23/21 (29 Days)			
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	153 Actual	713 Actual	560 kWh
Not Delivered by Xcel	0 Actual	0 Actual	0 kWh
Not Generated by Customer	560 Actual	0 Actual	560 kWh
ELECTRICITY CHARGES			
RATE: R Residential General			
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Service & Facility			\$5.47
Excess Energy Cr	560 kWh	-\$0.054510	-\$30.59 CR
Non-Summer	0 kWh	\$0.054510	\$0.00
Trans Cost Adj	0 kWh	\$0.001080	\$0.00
Elec Commodity Adj	0 kWh	\$0.030970	\$0.00
Demand Side Mgmt Cost	0 kWh	\$0.001930	\$0.00
Purch Cap Cost Adj	0 kWh	\$0.004150	\$0.00
CACJA	0 kWh	-\$0.000090	\$0.00
ElecCommodityAdjCr	560 kWh	-\$0.030970	-\$17.34 CR
Trans Cost Adj Cr	560 kWh	-\$0.001080	-\$0.60 CR
Purch Cap Cost Adj Cr	560 kWh	-\$0.004150	-\$2.32 CR
Demand Side MgmtCostCr	560 kWh	-\$0.001930	-\$1.06 CR
CACJA Cr	560 kWh	\$0.000090	\$0.05
GRSA E	560 kWh	-\$0.008768	-\$4.91 CR
Renew. Energy Std Adj			-\$0.52 CR
Colo Energy Plan Adj			-\$0.52 CR
RESA FS			\$1.31
CEPA FS			\$1.31
Subtotal			-\$49.74 CR
Franchise Fee	3.00%		-\$1.49 CR
Sales Tax			-\$1.92 CR
Total			-\$53.15 CR
NATURAL GAS CHARGES			
RATE: RG Residential			
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Service & Facility			\$12.21
Usage Charge	198 therms	\$0.132680	\$26.27
Interstate Pipeline	198 therms	\$0.063200	\$12.51
Natural Gas 1 Qtr	198 therms	\$0.247500	\$49.01
DSMCA			\$2.01
Pipe Sys Init Adj	198 therms	\$0.051680	\$10.23
Subtotal			\$112.24
Franchise Fee	3.00%		\$3.37
Sales Tax			\$4.34
Total			\$119.95
OTHER RECURRING CHARGES DETAILS			
DESCRIPTION	CHARGE		
Rollover Transfer to Solar Bank Premise # 304047340	\$58.67		
Total	\$58.67		
Premises Total	\$125.47		

Utility Cost = \$213.27
 UA Received = \$177.00
 OOP EXPENSE \$36.27

Electricity & Gas Statement

Account Number: [REDACTED]
 Customer Name: [REDACTED]
 Neighborhood: BUCKLEY FAMILY HOUSING LLC
 Service Addr: [REDACTED]

Your New Statement

Last Month	
Previous Balance	\$221.19
Payments	\$222.00
Previous Balance Forward	\$-0.81
This Month - Billing Date 05/01/2021	
Current Charges	\$213.27
Adjustments & Fees	\$0.00
Charges This Month	\$213.27

New Balance \$212.46

ELECTRICITY Service From 1/25/21 to 2/23/21 Current Charges

Charge Description	Billable Usage	Rate	Amount
Electricity Per kWh	787.00	0.118578	\$93.32
Total ELECTRICITY charges			\$93.32

GAS Service From 1/25/21 to 2/23/21

Charge Description	Billable Usage	Rate	Amount
Gas	226.00	0.530752	\$119.95
Total GAS charges			\$119.95

Other Transactions posted this period Amount

Total Adjustments, Taxes & Fees \$0.00

Charges This Month \$213.27

Meter Read Detail

Electricity Service From 1/25/21 to 2/23/21					
MeterID	BeginRead	EndRead	This Month	Last Month	Last Year
12540130543700	1,450.00	27,977.00	1,347.00	1,379.00	
12540130543800	713.00	163.00	560.00	526.00	
Total Usage			787.00	854.00	

Gas Service From 1/25/21 to 2/23/21					
MeterID	BeginRead	EndRead	This Month	Last Month	Last Year
12540130513800	8,304.00	11,426.00	226.00	225.00	
Total Usage			226.00	225.00	

Electricity Consumption

Gas Consumption

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High Usage Concerns?

Concerns about high usage or your bill?

Our goal is to ensure you understand how best to conserve energy in your home.

- Resources to assist with high energy usage concerns:

Energy Conservation Tips (Buckley Family Housing website)

<https://www.huntmilitarycommunities.com/resident-resources>

- Resources if you have equipment concerns:

Buckley Maintenance Requests – Submit a work order for a home energy assessment and we will work with you to complete an inspection of your home!

Monday thru Friday 8am – 5pm MTN

(720) 844 - 0800

- Resources if you have high usage concerns:

YES Energy Customer Care

Monday thru Friday 6am – 9 pm MTN

1 (844) 979-4416

Concerns about high usage or your bill?

ENERGY CONSERVATION TIPS

Use of major appliances during non-peak hours

Avoid leaving electronic devices in stand-by mode

Unplug inactive devices

Air dry laundry by using a clothesline

Take shorter showers & reduce the use of hot water used for dishes and cleaning

Turn off lights after use

TO REDUCE ELECTRICITY CONSUMPTION

Looking for ways to save energy at home? Check out these tips.



Turn off lights when not in use



Use of major appliances in non-peak hours



Make the change to LED



Avoid leaving electronics in stand-by mode



Unplug inactive devices



Clean dust/debris from vents regularly



Wash full loads of laundry in cold water



Adjust your thermostat while away and overnight

Q&A

- Questions?
- Concerns?

Our team is committed to transparent and timely communication with regard to the utilities here at Buckley. Residents are encouraged to contact YES Energy or our office should they have any questions or concerns as it relates to their bill, usage or the program here at Buckley.

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